

Dispute Resolution Branch

National Mediator Accreditation Assessment

National Mediator Accreditation Assessment is for people who have completed the five-day mediation skills training with the Dispute Resolution Branch (DRB) and now wish to have their mediation skills assessed for national accreditation, under the National Mediator Accreditation System (NMAS).

Who can benefit from this assessment?

This one-day assessment is designed for individuals who wish to apply for national accreditation through a training pathway. While the NMAS is still voluntary, mediators with national accreditation may be increasingly sought after by employers and users of the service. National accreditation provides external recognition and validation of mediators' skills.

How does the assessment work?

During the day, participants take part in role-plays, both as a mediator and as a party to the dispute. An assessor will be present to evaluate the participants' skills with regard to the National Mediator Standards.

Who are the assessors?

All assessors have a minimum three years experience as mediators working for the DRB. All assessors are nationally accredited.

What is the pathway to this assessment?

This assessment can be undertaken after a participant has demonstrated competence in the DRB five day mediation skills training course. However, it is recognised that some people desire and/or require further skills development before undertaking the assessment. Participants are therefore encouraged to consider attending one or more professional development workshops before undertaking skills assessment. Using discussion, role-plays and feedback from experienced coaches, these professional development workshops help the

participants develop a greater self-awareness about their strengths and weaknesses. The workshops also allow participants to gain an understanding of what is required under the National Mediator Standards.

What is the DRB?

The DRB runs the national mediation accreditation assessment day. It was established by the Queensland Government to provide confidential and impartial mediation services to the community. Through the Dispute Resolution Centres (DRC), local mediation and facilitation services have been established throughout the state.

The DRB is also a Recognised Mediator Accreditation Body (RMAB). It provides national accreditation to qualifying mediators trained through the DRB, who wish to operate under the NMAS. Information about the NMAS can be found online at www.nadrac.gov.

Other training available

The DRB offers a range of training courses in conflict management for both individuals and organisations. Courses vary in length and can include the following topics:

- mediation skills
- workplace conflict resolution
- facilitating effective groups
- restorative justice.

To register

Complete a registration form and fax it to (07) 3239 6284 or send it with payment to GPO Box 149, Brisbane Qld 4001.

For more information

Phone: (07) 3239 6277 or 1800 017 288
Email: trainingdrb@justice.qld.gov.au
Website: www.justice.qld.gov.au/drbr