

Dispute Resolution Branch

Professional Development

Training overview

This one-day workshop is for people who have already completed the five-day mediation skills training with the Dispute Resolution Branch (DRB) and wish to further develop their understanding of, and skills in, mediation. In some situations, experienced mediators who have trained elsewhere may also be able to participate.

During the workshop, participants will take part in role-plays, with a coach present to provide feedback. In separate exercises, the participant will play both the role of the mediator and the role of a party to the dispute.

Who can benefit from this training?

This workshop will benefit those who want to practise their mediation skills and receive feedback from experienced and nationally accredited mediators. This can help them to develop a greater self-awareness, increase their understanding of the process and improve their skills. This workshop will also help those preparing for the National Mediator Accreditation Assessment. It will help them ascertain their strengths and weaknesses and to gain a greater understanding of what is required to be eligible for national accreditation.

How is the training conducted?

The professional development workshops include:

- group discussions and debriefing
- role-plays
- coaching and feedback.

Who does the coaching?

All coaches have considerable experience in mediation and are nationally accredited.

The coaches are specifically trained to supervise role-plays, provide constructive feedback and develop the participants' understanding and skills.

What is the DRB?

Professional development workshops are run by the DRB. It was established by the Queensland Government to provide confidential and impartial mediation services to the community. Through the Dispute Resolution Centres, local mediation and facilitation services have been established throughout the state.

The DRB is also a Recognised Mediator Accreditation Body and provides national accreditation to qualifying mediators trained through the DRB.

Other training available

The DRB offers a range of training courses in conflict management for both individuals and organisations. Courses vary in length and can include the following topics:

- mediation skills
- workplace conflict resolution
- facilitating effective groups
- restorative justice.

To register

Complete a registration form and fax it to (07) 3239 6284 or send it with payment to GPO Box 149, Brisbane Qld 4001.

For more information

Phone: (07) 3239 6277 or 1800 017 288
Email: trainingdrb@justice.qld.gov.au
Website: www.justice.qld.gov.au/drb