

# Disability Service Plan 2020-21

Communities for all		Employment	Everyday services		Leadership and participation
Advocate for improved policies, service standards, safeguards and care of older people with cognitive impairment.	Work towards ensuring all DJAG information is accessible and provided in multiple formats.	Continue to develop promotion and support materials for managers about inclusive practices to support a diverse workforce.	Explore options to better support people with disability who are experiencing domestic and family violence.	Undertake systems advocacy to uphold and promote the rights and interests of Queenslanders with impaired decision-making capacity.	Directly consult with people with disability (including staff with disability) about the establishment of the next Disability Service Plan.
Continue to provide information and advice about the Australian Consumer Law to both consumers and providers of National Disability Insurance Scheme (NDIS) services.	Continue to increase accessibility of DJAG forms on Queensland Government websites.	Develop inclusive recruitment processes for people with disability, across: attraction: recruitment; retention; career progression; and development. This process will contribute to increasing the number of people with disability in the Queensland Public Sector workforce to 8% by 2022.	Continue to develop strategic relationships with private and public stakeholders to protect the rights of vulnerable citizens, particularly those in regional and remote areas.	Courts and tribunals will continue to explore options for people with disability coming into contact with the justice system and for conducting hearings that are inclusive of people with disability.	Maintain the role of Champion for the DJAG Disability Service Plan.
Continue to implement the department's NDIS transition strategy.	Continue to consider accessibility options and provide accessibility advice for DJAG events.	Develop inclusive and accessible recruitment and employment processes to improve opportunities for people with disability to apply for jobs in DJAG.	Ensure Victim Assist Queensland promotes victims' rights and engages with services that support victims of crime living with disability with effective referrals to relevant agencies.	Continue to provide language, translating and communication services to DJAG clients.	Consider and develop data collection strategies to support reporting and decision making.
Consider the needs of Queenslanders with disability in building upgrades and new construction.			Develop minimum accessibility standards for the communication of departmental information to the public to improve accessibility for people with disability.		

The Department of Justice and Attorney-General (DJAG) Disability Service Plan (DSP) and the state disability plan, *All Abilities Queensland: opportunities for all*, align with, and will deliver on, Queensland's commitments under the *National Disability Strategy 2010-2020* and the *COVID 19 All Abilities Recovery Plan 2020-21*.

This plan is in interim one-year plan in line with the whole-of-Government approach in 2020. A more comprehensive plan will be considered before the end of 2020-21 with further consultation of stakeholders.

The DSP and the state disability plan complement Queensland's transition to the National Disability Insurance Scheme (NDIS), with full implementation in 2019 as outlined in the Bilateral Agreement between the Commonwealth and Queensland – transition to a NDIS. The DSP and the state disability plan contribute to meeting the Queensland Government's obligations under the *United Nations Convention on the Rights of Persons with Disabilities*.