

## **Inquest into the death of Dane Benjamin Sloan**

Dane Benjamin Sloan died in hospital four days after he was found hanged in the exercise yard attached to the Maximum Security Unit of the Brisbane Correctional Centre.

State Coroner Terry Ryan delivered his findings of inquest on 10 February 2017.

The Queensland Government responds to recommendations directed to government agencies at inquests by informing the community if a recommendation will be implemented or the reason why a recommendation is not supported.

The departments named in this response will provide implementation updates until the recommendation is delivered. Further information relating to the implementation of recommendations can be obtained from the responsible minister named in the response.

### **Recommendation 1**

I recommend that in considering the replacement of current CCTV monitoring systems, Queensland Corrective Services take into account the evidence heard during this inquest, with a view to ensuring that any new recording system clearly displays all relevant camera angles. Consideration should be given to potential hanging points within the cells and exercise yards in the Maximum Security Unit, and ensuring that the best available camera angle, with reference to the potential hanging points, can be fed clearly to the main control room monitors.

Response and action: the recommendation is implemented.

Responsible agency: Queensland Corrective Services.

On 7 August 2017 the Minister for Police, Fire and Emergency Services and Minister for Corrective Services responded:

Queensland Corrective Services is currently reviewing this recommendation and will provide a more detailed response in December 2017.

### **On 15 January 2018 the Minister for Police and Minister for Corrective Services responded:**

Queensland Corrective Services is reviewing the exercise equipment currently installed in the Maximum Security Unit exercise yard to determine how best to manage the risk of the equipment being used as a ligature point.

Queensland Corrective Services is also investigating a future technology upgrade to its video recording system (subject to the availability of funding). Any potential upgrade would continue to ensure the consideration of hanging points in selecting the best available camera angles, and that all relevant camera angles are clearly displayed to the control room monitors. In addition, the potential upgrade which would also reduce the risk of single camera to recorder failings from occurring by allowing cameras to be rerouted to alternative recorders, ensuring that control room monitors will continue to receive the camera feed in the event of this type of fault.

### **On 25 October 2018 the Minister for Police and Minister for Corrective Services responded:**

Queensland Corrective Services Statewide Operations reviewed the risks associated with exercise equipment being used as a ligature point by Maximum Security Unit (MSU) prisoners in exercise

yards and determined that this risk can be managed operationally without need to remove the equipment.

Queensland Corrective Services accepts the recommendation that part of any new recording system will consider the fields of view and associated camera placements to maximise the effectiveness of surveillance. This responsibility rests with the Facilities Management Branch of Operational Support Services within Queensland Corrective Services. Technology upgrades are currently being investigated and it is anticipated that these upgrades will improve the reliability and capability of CCTV systems.

**On 7 May 2019 the Minister for Police and Minister for Corrective services responded:**

Queensland Corrective Services reviewed the existing CCTV infrastructure within the maximum security unit (MSU) at Arthur Gorrie Correctional Centre and adjusted the camera positionings to ensure the optimal camera angles, including visibility of potential hanging points, are able to be viewed and fed to the main control room monitors.

Queensland Corrective Services will continue to ensure that consideration is given to CCTV camera angles including consideration of the visibility of potential hanging points as part of the future fitout or upgrade of CCTV in all correctional centres.

A further review of CCTV field of views will be conducted for all maximum security units.

**On 12 December 2019 the Minister for Police and Minister for Corrective Services responded:**

Additional cameras were installed at Arthur Gorrie Correctional Centre exercise yards, medical and common areas. Brisbane Women's Correctional Centre also received additional cameras in the secure block exercise yards, common areas and residential blocks. Queensland Corrective Services ensured consideration was given to providing optimal camera angles, including visibility of potential hanging points and the ability to view and feed these images into the main control room monitors.

As additional CCTV works are carried out to existing correctional centres, this recommendation will be included in any design specification. A further review of CCTV fields of views will be conducted for all maximum security units.

**On 30 April 2020 the Minister for Police and Minister for Corrective Services responded:**

Queensland Corrective Services commenced a review of the CCTV monitoring systems within the maximum security units at Arthur Gorrie, Brisbane, Capricornia and Woodford correctional centres with an anticipated completion date of June 2020.

Queensland Corrective Services will review the findings and recommendations of the review following its completion to identify opportunities for the enhancement of CCTV in maximum security units.

**On 24 September 2020 the Minister for Police and Minister for Corrective Services responded:**

Queensland Corrective Services reviewed all maximum security units in the state, including the Brisbane Correctional Centre maximum security unit which was undertaken in January 2020. The findings of this review informed the Queensland Corrective Service security standard related to CCTV.

Queensland Corrective Services Security Standards are constantly under review including the purpose and placement of CCTV equipment and will be used for all future installations of CCTV including replacements.

**On 23 March 2021 the Minister for Police and Corrective Services and Minister for Fire and Emergency Services responded:**

Queensland Corrective Services completed a review of camera angles within correctional centres and the report was provided to the executive for noting.

CCTV Standards have been documented and implemented which take into consideration the recommendations. Queensland Corrective Services will refer to the CCTV standards when replacing or upgrading CCTV monitoring systems within the correctional environment.

**Recommendation 2**

Having regard to the evidence about working in the control room I consider that it is likely that staff simply become fatigued, and lose focus, after looking at a large number of images on screens for an extended period of time. I recommend Queensland Corrective Services explore the merits of a policy of more frequent rotations of officers through the control room as a way of minimising that risk.

Response and action: the recommendation is implemented.

Responsible agency: Queensland Corrective Services.

On 7 August 2017 the Minister for Police, Fire and Emergency Services and Minister for Corrective Services responded:

Queensland Corrective Services reviewed the recommendation in consultation with the general managers currently managing the operational Maximum Security Units (MSUs) in Queensland and their relevant staff. This review resulted in a Deputy Commissioners Instruction (DCI) being published regarding MSU Movement Control Room – Fatigue Breaks.

*The instruction states “Staff performing duty in a MSU movement control room should be aware of their vulnerability to fatigue or loss of focus following an extended period of time undertaking movement control duties. Effective from the date of this instruction, if such circumstances do appear to present themselves officers may request a fatigue break at any time during their shift. In such circumstances, every effort should be made to accommodate such a request.*

*Staff should ordinarily be afforded a fatigue break after two hours of continuous duty in the MSU movement control.*

*Given that this is a specialised work environment, it is recognised that imposition of definitive two-hourly fatigue breaks may not be operationally achievable. In those circumstances, such breaks are to occur as soon as practicable thereafter.”*

General managers of corrective services facilities with functional MSUs will ensure that all relevant staff are made aware of this requirement. This DCI will remain effective until such time that the relevant practice directives are amended to reflect the DCI.