

Strategic Drive 2021-22

We aspire to a just and inclusive society where the rights of all Queenslanders are upheld and their autonomy is respected

We undertake systemic advocacy to promote and protect the rights and interests of people with impaired decision-making capacity

Why a strategic drive and not a plan?

Aspects of our community are continuously changing, some at a rapid pace. This includes the laws, policies and services that impact people with impaired decision-making capacity. In this environment, we do not want to be constrained by a rigid schedule or plan. Rather we strive for a systemic advocacy agenda that provides the flexibility to navigate a path that remains true to our vision and values while accepting and effectively responding to unknown futures and changing circumstances.

Our strategic drive is aspirational, dynamic and encourages discussion and action. It aims to agitate, be disruptive and inspire engagement and innovation. The dynamic nature of a strategic drive gives it an energy that is not constrained by time, however it is regularly reviewed and reassessed.

Our values

Relationships & influence

We engage collaboratively with our stakeholders by building goodwill, sharing knowledge and expertise, and fostering confidence in our work

Knowledge and leadership

We are committed to research and analysis that contributes to informed legal and social policy debate to progress the rights of people with impaired decision-making capacity, and their access to responsive supports and services.

Courage and integrity

We champion the rights and views of people with impaired decision-making capacity through our systems advocacy. We work with clear purpose and commitment. We encourage a culture where accountability and respect are paramount

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The Public Advocate recognises the following issues that affect Queenslanders with impaired decision-making capacity. While these issues will be the initial focus of the Public Advocate's activities in 2021, maintaining a flexible approach will allow us to respond to other emerging issues as they arise.

Justice and human rights

Delivery of guardianship and administration services

Implementation of the recommendations of the Public Trustee fees, charges and practices report

Promote advance planning to reduce demand on the guardianship and administration system

Promote access to advocacy and legal support services for people with disability

The right of people with disability to relationships and sexuality

Disability

Health care needs of people with disability

Inclusion of disability supports required for people to manage their health care in NDIS plans

Appropriate housing and community supports

Delivery of supports and service to residents of the Forensic Disability Service

Health

Framework for the lawful use of restrictive practices in health settings

Ethical framework for clinical decision-making

Use of the guardianship system by the health system to transition long-stay patients out of hospital

Long stay patients who are medically ready for discharge

Older people

Supporting government to implement the recommendations of the Royal Commission re restrictive practices in aged care

Standards and quality of aged care to maintain the health and wellbeing of older people

Abuse of older Australians

Mental health

Promote the rights of people subject to involuntary treatment

Effective oversight and reporting of involuntary treatment in Queensland